Important Information

Issue Date 31 AUG 2026

/545
MS JANNAH WRIGHT
59 BOSTON DRIVE
WARRNAMBOOL VIC 3280

FAULTS & EMERGENCIES 24 hours	13 24 12 POWERCOR
ACCOUNT NUMBER	8729520
Due Date	16 Sep 2026
Total Due (Incl GST)	$447.83

Hello MS JANNAH WRIGHT

Your electricity account has been billed late

We have now issued your bills and they are enclosed. We apologise for any inconvenience this may have caused. A summary is outlined below.

Billing Summary

Supply Address: 59 Boston Drive Warrnambool, VIC 3280

Billing Period	21 June 2026 to 21 July 2026 (31 days)
Bill Amount	$227.74
New Charges	$220.09
Amount to Pay	$447.83

The amount to pay will be debited under your existing Direct Debit agreement, unless you contact us at least two business days before the due date.

You're able to repay this amount over a longer period of time of up to 12 months on a payment arrangement.

To discuss this further, or for any clarification, please contact us on 1300 115 866.

If you have any questions please contact us.

Thank you,

The Lumo Energy Team

/ E-545 S-2357 I-2357

We're easy to get in touch with!

Our team are happy to help. Call us on **1300 115 866**
Monday to Friday 8.00am – 8.00pm (AEST/AEDT),
Saturdays 8.00am – 5.00pm (AEST/AEDT).

1300 115 866
lumoenergy.com.au
info@lumoenergy.com.au

Lumo Energy Australia Pty Limited, ABN 69 100 528 327

Electricity Account

TAX INVOICE/STATEMENT/ADJUSTMENT NOTE/RECIPIENT CREATED TAX INVOICE
LUMO ENERGY AUSTRALIA PTY LTD ABN 69100528327

/545
MS JANNAH WRIGHT
59 BOSTON DRIVE
WARRNAMBOOL VIC 3280

YOUR ACCOUNT DETAILS

ACCOUNT NUMBER	8729520
NATIONAL METERING IDENTIFIER (NMI)	62038365872
SUPPLY ADDRESS	59 BOSTON DRIVE WARRNAMBOOL, VIC 3280

YOU'RE ON OUR BEST RATES!

Based on your past usage, you're on our best rates! You can compare offers by visiting the Victorian Energy Compare website at www.compare.energy.vic.gov.au

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1300 653 534 to discuss the suitability of this plan for you.

YOUR BILL

ISSUE DATE	AMOUNT DUE (INCLUDING GST)	DUE DATE
28 AUG 26	**$447.83**	16 SEP 26

NEED HELP? GET IN TOUCH

LUMO ENERGY ACCOUNT ENQUIRIES OR COMPLAINTS	**1300 115 866** **www.lumoenergy.com.au**
FAULTS & EMERGENCIES POWERCOR	**13 24 12**
Energy and Water Ombudsman (Victoria)	**1800 500 509**

/ E-545 S-2358 I-2358

HOW TO PAY

ONLINE
Ref No: 4372 7864 101
Go to lumoenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal

BY PHONE
Ref No: 4372 7864 101
Call 1300 115 866 to pay by AMEX, VISA or Mastercard

Biller Code: 275602
Ref No: 4372 7864 101
Contact your participating Financial Institution for information on BPAY.

Billpay Code: 3340
Ref No: 4372 7864 101
Present this invoice with your payment at any Australia Post outlet

DIRECT DEBIT
$447.83 will be debited on 16 SEP 26. To change this, please contact us by 14 SEP 26

MYACCOUNT
Make a payment or update your payment details at **lumoenergy.com.au/myaccount**

MAIL-IN PAYMENT SLIP

MAIL
Please post your cheque with this payment slip attached to:
Lumo Energy, PO Box 4136, East Richmond, VIC 3121

ACCOUNT NUMBER 8729520

DUE DATE **16 SEP 26** AMOUNT DUE (INCLUDING GST) **$447.83**

*3340 43727864101

UNDERSTAND YOUR BILL

Transactions since previous account (Incl GST)	
Previous Invoice Amount	$227.74
Balance Brought Forward	**$227.74**
Current transactions (Incl GST)	
Electricity Charges	$263.34
Concessions	-$43.25
Total Current Transactions (Including GST of $20.17)	**$220.09**
AMOUNT DUE (Including GST)	$447.83

ELECTRICITY CHARGES — Charges based on actual read

Your Plan Time of Use v3 FIT Solar — **From 22 July 2026 to 21 August 2026 (31 days)**

Tariff Description	Usage kWh	Rate per kWh (incl GST)	Charges (incl GST)
Total Solar*	173	-$0.01	-$1.73
Total Peak	293	$0.308	$90.24
Total Off Peak	697	$0.18678	$130.19
Total Smart Rate	73	$0.18678	$13.63
Service to Property Charge	31 days	$1.00034 /day	$31.01
Total GST for Charges			$24.10

All times are AEST/AEDT, Peak rates apply Monday to Sunday 4pm to 9pm, Smart Rate: Monday to Sunday 11am to 4pm, Off-Peak rates apply all other times. Solar rate includes GST (if any).

Total Electricity Charges	**$263.34**

Concessions

Annual Energy Concession	-$43.25
Total GST for Concessions	-$3.93
Total Concession Entitlement	**-$43.25**

TOTAL AMOUNT DUE — $447.83

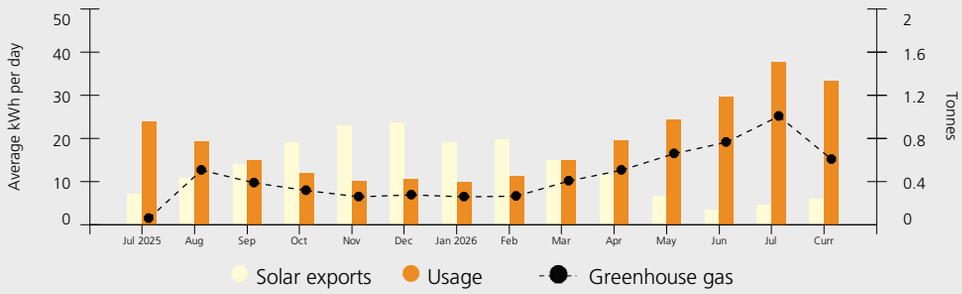
Total GST for this invoice is $20.17

*GST is applicable to solar rates and charges where the customer has quoted an ABN and is registered for GST, in which case this document is also a Recipient Created Tax Invoice

/ E-545 S-2359 I-2359

More information on next page.

UNDERSTAND YOUR USAGE



Your greenhouse gas emissions: 0.92 Tonnes.
For more information see www.compare.energy.vic.gov.au

Daily averages for this account: Usage 34.29 kWh Solar Exports: 5.58 kWh

YOUR PLAN SUMMARY

Lumo Value

Your rates are fixed until 30 September 2026

Payment Assistance Call 1300 115 866
If you are having difficulty paying your account, please contact us to discuss payment assistance options, such as payment extensions, tailored payment arrangements, applying for state government concessions and the Utility Relief Grant Scheme.

Interpreter Service Call 1300 171 764

传译服务
الـترجمة خدمة
Dịch vụ thông dịch
خدمات ترجمه
Υπηρεσία Διερμηνείας
傳譯服務

HEARING OR SPEECH IMPAIRED?
Call the National Relay Service on 133 677.

Concession Information
To obtain your state government concession please contact us on 1300 115 866 or log in to MyAccount.

Correspondence
Lumo Energy PO Box 4136 East Richmond 3121 Fax: 1300 136 891

REMOTE METER READ INDEX

Meter:Register	Index Read	Date/Time	Index Read	Date/Time	UOM
CZ290001:B1	14114	22/07/2026 00:00	14287.1	22/08/2026 00:00	KWH
CZ290001:E1	60886.5	22/07/2026 00:00	61949.5	22/08/2026 00:00	KWH

Reads based on remotely read interval data

ADDITIONAL INFORMATION

Next read date within two days of:	Average Daily Cost			
	$8.49			
	Solar	Peak	Off Peak	Smart Rate
21 September 2026	-$0.06	$2.91	$4.20	$0.44

/ E-545 S-2360 I-2360

P: 1300 115 866 **E:** info@lumoenergy.com.au
8am - 8pm Monday to Friday, 8am - 5pm Saturday (AEST/AEDT)

lumoenergy.com.au

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Electricity Account

TAX INVOICE/STATEMENT/ADJUSTMENT NOTE/RECIPIENT CREATED TAX INVOICE
LUMO ENERGY AUSTRALIA PTY LTD ABN 69100528327

/545
MS JANNAH WRIGHT
59 BOSTON DRIVE
WARRNAMBOOL VIC 3280

YOUR ACCOUNT DETAILS

ACCOUNT NUMBER	8729520
NATIONAL METERING IDENTIFIER (NMI)	62038365872
SUPPLY ADDRESS	59 BOSTON DRIVE WARRNAMBOOL, VIC 3280

YOUR BILL

ISSUE DATE	AMOUNT DUE (INCLUDING GST)	DUE DATE
28 AUG 26	**$227.74**	16 SEP 26

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au

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NEED HELP? GET IN TOUCH

LUMO ENERGY ACCOUNT ENQUIRIES OR COMPLAINTS	**1300 115 866** **www.lumoenergy.com.au**
FAULTS & EMERGENCIES POWERCOR	**13 24 12**
Energy and Water Ombudsman (Victoria)	**1800 500 509**

/ E-545 S-2361 I-2361

HOW TO PAY

ONLINE
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Go to lumoenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal

BY PHONE
Ref No: 4372 7864 101
Call 1300 115 866 to pay by AMEX, VISA or Mastercard

Biller Code: 275602
Ref No: 4372 7864 101
Contact your participating Financial Institution for information on BPAY.

Billpay Code: 3340
Ref No: 4372 7864 101
Present this invoice with your payment at any Australia Post outlet

DIRECT DEBIT
$227.74 will be debited on 16 SEP 26. To change this, please contact us by 14 SEP 26

MYACCOUNT
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MAIL-IN PAYMENT SLIP

MAIL
Please post your cheque with this payment slip attached to:
Lumo Energy, PO Box 4136, East Richmond, VIC 3121

ACCOUNT NUMBER 8729520

DUE DATE **16 SEP 26** AMOUNT DUE (INCLUDING GST) **$227.74**

*3340 43727864101

UNDERSTAND YOUR BILL

Transactions since previous account (Incl GST)	
Previous Invoice Amount	$194.63
Payment Received - Thank You	-$194.63
Balance Brought Forward	**$0.00**
Current transactions (Incl GST)	
Electricity Charges	$272.62
Concessions	-$44.88
Total Current Transactions (Including GST of $20.84)	**$227.74**
AMOUNT DUE (Including GST)	$227.74

ELECTRICITY CHARGES — Charges based on actual read

Your Plan Time of Use v2 FIT Solar — **From 21 June 2026 to 19 July 2026 (29 days)**

Tariff Description	Usage kWh	Rate per kWh (incl GST)	Charges (incl GST)
Total Solar*	139	-$0.01	-$1.39
Total Peak	290	$0.308	$89.32
Total Off Peak	726	$0.18678	$135.60
Service to Property Charge	29 days	$1.00034 /day	$29.01

All times are AEST/AEDT, Peak rates apply Monday to Sunday 3pm to 9pm, Off-Peak rates apply all other times. Solar rate includes GST (if any).

Your Plan Time of Use v3 FIT Solar — **From 20 July 2026 to 21 July 2026 (2 days)**

Tariff Description	Usage kWh	Rate per kWh (incl GST)	Charges (incl GST)
Total Solar*	4	-$0.01	-$0.04
Total Peak	20	$0.308	$6.16
Total Off Peak	60	$0.18678	$11.21
Total Smart Rate	4	$0.18678	$0.75
Service to Property Charge	2 days	$1.00034 /day	$2.00
Total GST for Charges			$24.92

All times are AEST/AEDT, Peak rates apply Monday to Sunday 4pm to 9pm, Smart Rate: Monday to Sunday 11am to 4pm, Off-Peak rates apply all other times. Solar rate includes GST (if any).

Total Electricity Charges	**$272.62**

Concessions

Annual Energy Concession	-$44.88
Total GST for Concessions	-$4.08
Total Concession Entitlement	**-$44.88**

TOTAL AMOUNT DUE — $227.74

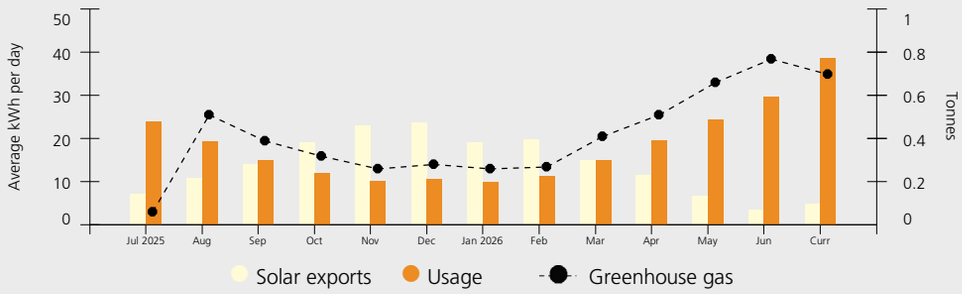
Total GST for this invoice is $20.84

- Consumption apportioned evenly over number of days
*GST is applicable to solar rates and charges where the customer has quoted an ABN and is registered for GST, in which case this document is also a Recipient Created Tax Invoice

/ E-545 S-2362 I-2362

More information on next page.

UNDERSTAND YOUR USAGE



Your greenhouse gas emissions: 0.96 Tonnes.
For more information see www.compare.energy.vic.gov.au

Daily averages for this account: Usage 35.48 kWh Solar Exports: 4.61 kWh

YOUR PLAN SUMMARY

Lumo Value

Your rates are fixed until 30 September 2026

Payment Assistance Call 1300 115 866
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传译服务
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خدمات ترجمه
Υπηρεσία Διερμηνείας
傳譯服務

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Correspondence
Lumo Energy PO Box 4136 East Richmond 3121 Fax: 1300 136 891

PAYMENTS SINCE YOUR LAST ACCOUNT

09/07/2026	Direct Debit Credit Card Full Bill	-$194.63
Total Payments Received		**-$194.63**

REMOTE METER READ INDEX

Meter:Register	Index Read	Date/Time	Index Read	Date/Time	UOM
CZ290001:B1	13970.7	21/06/2026 00:00	14114	22/07/2026 00:00	KWH
CZ290001:E1	59785.3	21/06/2026 00:00	60886.5	22/07/2026 00:00	KWH

Reads based on remotely read interval data

ADDITIONAL INFORMATION

Next read date within two days of:	Average Daily Cost			
	$8.79			
	Solar	Peak	Off Peak	Smart Rate
21 September 2026	-$0.05	$3.08	$4.74	$0.38

/ E-545 S-2363 I-2363

P: 1300 115 866 **E:** info@lumoenergy.com.au
8am - 8pm Monday to Friday, 8am - 5pm Saturday (AEST/AEDT)

lumoenergy.com.au

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